

# Important Information Regarding: High-Risk Destinations and Sanctioned Countries

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## Background

Due to the presence of armed conflict, limited servicing capability or the operation of country-level or international sanctions that prohibit certain financial transactions or otherwise make it unsafe or impossible to travel to or from certain locations, Cover-More New Zealand is no longer issuing, arranging or writing travel insurance policies to the following locations, which may be updated or revised from time to time:

- North Korea
- Iran
- Syria
- Russia
- Belarus
- Crimea
- Ukraine
- Lebanon
- Israel
- Occupied Palestinian Territories
- Cuba

## Policy Wording:

Our policies contain exclusions for any claims arising that may contravene or offend sanctions in both the Policy Conditions and the General Exclusions. If you have travelled to any of these regions or countries and have a claim, then you may submit it for consideration. Claims will be assessed in accordance with your Policy Wording and our obligations under law.

## Important general advice

This information must be read in conjunction with the Policy Wording as certain terms, conditions, limits, sub-limits and exclusions apply. These are detailed in the Policy Wording and in particular we draw your attention to 'The Benefits', 'Policy Conditions' and 'General Exclusions' sections of the Policy Wording.

## Contact us

**For any general enquiries regarding the event please contact our contact AA Travel Insurance Customer Service on 0800 808 203 — we're available Monday to Friday from 8:30am to 5:15pm, and Saturday from 10am to 1:45pm.**